

Marking the way for Emergency Response

Thirty years ago, the United States created a telephone network that revolutionized the public safety industry. In an emergency, most people could pick up a telephone, dial 9-1-1, and know that help was on the way. Today, the 9-1-1 system is still effective, but the infrastructure behind 9-1-1 hasn't changed much from the time of its inception-leaving it unable to bridge gaps to some new communication technologies.

SCC is leading the way in creating innovative products and services for Enhanced 9-1-1 (E9-1-1) that take advantage of today's technologies. We're making E9-1-1 better than ever before-delivering accurate information, faster, to the right people-when seconds count. And our customers-Incumbent Local Exchange Carriers (ILECs), Competitive Local Exchange Carriers (CLECs), Integrated Communications Providers (ICPs), and Wireless Carriers-can outsource their 9-1-1 management requirements to us saving them time and money and allowing them to focus on their core business.

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**ANNUAL
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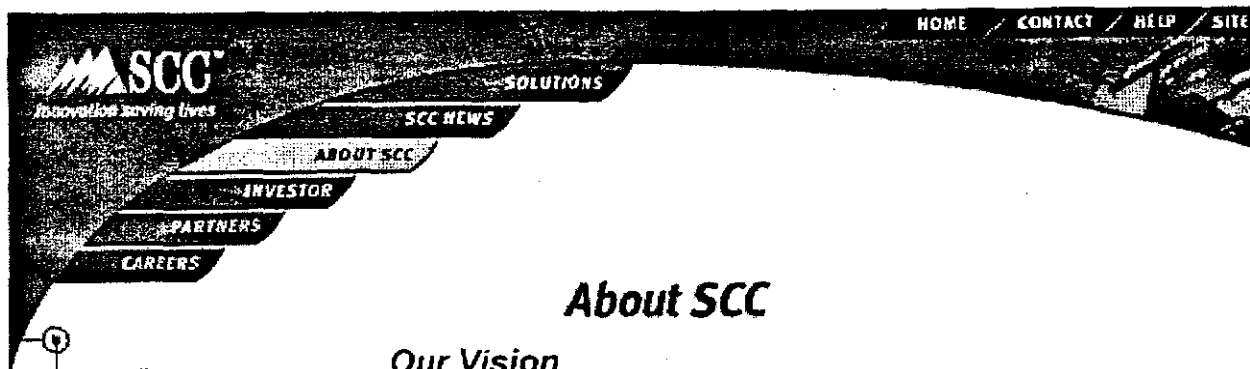
**WIRELESS 9-1-1
INFORMATION**



Announcement details
from 11/17/00 webcast.



3rd Quarter Earnings



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- VISION
- HISTORY
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About SCC

Our Vision

SCC Communications Corp. is the leading provider of 9-1-1 Operations Support SystemsSM (9-1-1 OSS SM) services to Incumbent Local Exchange Carriers (ILECs), Competitive Local Exchange Carriers (CLECs), integrated communication providers (ICPs), and Wireless Carriers in the United States.

In addition to our OSS leadership position, it is also our goal to be the leading national provider of complementary services to ILECs, CLECs, and Wireless Carriers. We continue to focus on developing innovative and value-added solutions to provide customers with a comprehensive system for managing the large amounts of dynamic subscriber information needed for an effective 9-1-1 system.

Corporate Strategy

- Maintain and extend our leadership position in the E9-1-1 wireline data management market
- Capitalize on emerging Wireless Carrier opportunities
- Maintain and extend our leadership position in national Clearinghouse services for CLECs
- Continue to provide essential services to telecommunications carriers
- Continue to develop applications for new commercial products both nationally and internationally

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Innovation saving lives

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About SCC

Our History

SCC Communications Corp., founded in 1979, is the largest and fastest-growing provider of 9-1-1 services and telecommunications technology systems in North America. Headquartered in Boulder, Colorado, SCC provides products that are utilized directly or indirectly by more than 160 million people around the world.

SCC's primary offering is the large-scale data management and delivery infrastructure necessary to deliver Enhanced 9-1-1 (E9-1-1). From the company's inception, however, we have been well known for the development of innovative and value-added products and services for the public safety industry.

A History of Firsts

SCC's track record of significant industry "firsts" speaks for itself. No other organization in the public safety realm can claim so many firsts:

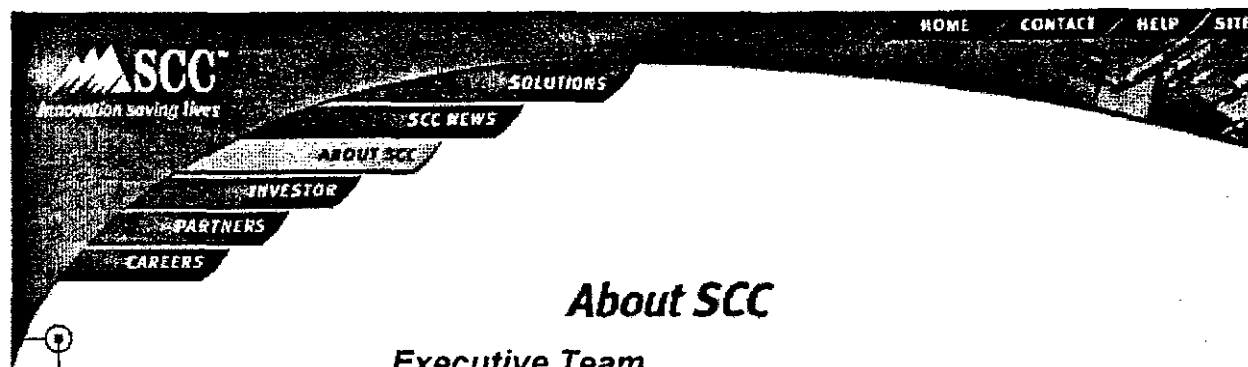
- First fault-tolerant, geographically distributed Automatic Location Identification (ALI) and Selective Routing (SR) systems for E9-1-1
- First satellite-based E9-1-1 data delivery system
- First wireless 9-1-1 ALI system
- First spatial coordinate-based mapping display and management system
- First coordinate-based E9-1-1 call control system
- First network-based E9-1-1 Automatic Call Distribution (ACD) system
- First Internet application for E9-1-1 (9-1-1Net(r))

These accomplishments were made possible only through a cultural commitment to innovation and a strong fiscal contribution of corporate resources.

And, over the years, we have seen our role in the industry continue to expand. For example, because of our expertise, we actively take part in the development of standards to assist in the application of new 9-1-1 technologies in the rapidly evolving world of telecommunications.

Our commitment to public safety continues to be widely recognized. So today, just as in 1979, SCC devotes significant effort toward the research and development of enhanced products, services, and software for the public safety market place.

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About SCC

Executive Team



George Heinrichs

Mr. Heinrichs is cofounder, president, and CEO of SCC Communications Corp. He has led SCC's growth as it has become the nation's largest provider of 9-1-1 technology solutions and services for the telecommunications and public safety industries. Prior to founding SCC, his public safety career included ten years of active involvement in state and national advisory boards for law enforcement information systems.



Stephen Meer

Mr. Meer is cofounder, vice president and CTO of SCC Communications Corp. In this capacity he works with the telecommunications and public safety industries to implement innovative technologies and systems in the 9-1-1 field. A 10-year veteran of public safety and a Charter-Certified Emergency Number Professional (ENP), Mr. Meer is actively involved in the key standards and technical committees associated with 9-1-1 and other emergency communications industries.



Michael Dingman

Michael Dingman is the CFO of SCC Communications Corp. Dingman brings nearly two decades of diversified financial management experience to SCC. Prior to joining SCC, he served as CFO and treasurer of RMI.NET, Inc. He also has extensive experience in financial consulting as president and founder of an investment consulting firm.

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Emerging in Safety

SCT Communications Corp. is the leading provider of mission critical communication services for the telecommunications and public safety industries. As a strategic partner, SCT telecommunicates with fire, law enforcement, and local government, to provide reliable, high-volume data management services, secure reliable network interfaces and rapid delivery of timely accurate data. As a result, SCT manages more wireless and wired emergency records and services than any other company in the world.

The data managed by SCT accompanies the voice portion of the 9-1-1 call, provides the caller's location, and is crucial for routing an incoming 9-1-1 call to the right public safety agency. Our systems reliability is unmatched, and we have maintained extremely high levels of service availability for more than five years.

SCT works with telephone service providers on a daily basis to manage complex switch, interfaces and to ensure accuracy in the 9-1-1 database. These efforts create cutting-edge improvements that continue to change the face of enhanced 9-1-1 and position SCT for broader applications in the booming telecommunications industry.

(dollars in thousands, except per share data)

Statements of Operations Data

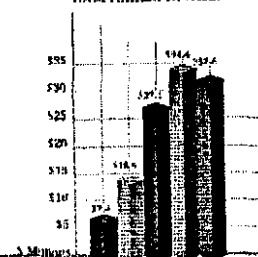
	1999	1998	1997	1996	1995
Revenue	\$7,594	\$7,111	\$6,840	\$6,491	\$6,141
Operating Costs	(2,137)	(2,137)	(2,137)	(2,137)	(2,137)
Operating Income	\$5,457	\$4,974	\$4,703	\$4,354	\$4,004
Income Tax Expense	(812)	(812)	(812)	(812)	(812)
Net Income	\$4,645	\$4,162	\$3,891	\$3,542	\$3,192

Balance Sheet Data

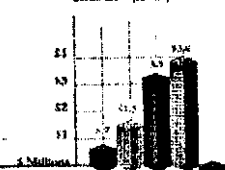
	1999	1998	1997	1996	1995
Assets	\$4,554	\$4,162	\$3,891	\$3,542	\$3,192
Liabilities	\$1,150	\$1,150	\$1,150	\$1,150	\$1,150
Equity	\$3,404	\$3,012	\$2,741	\$2,392	\$2,042

1995
1996
1997
1998
1999

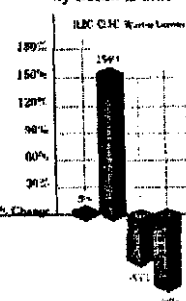
Total Annual Revenue



Annual Operating Income (Loss)



1999 Revenue Growth by Business Unit



Dear Shareholders:

1993 was a landmark year for SCC's year of founding in the future. In 1993, we restructured the company into two divisions: Data Management Services (DMS) and License and Implementation Services (LIS). This restructuring was a key factor in our success in 1993 and will continue to be a key factor in our success in the future.

During 1993, we focused our efforts on providing a full range of services to our customers. We have a strong track record of winning new business and maintaining existing relationships. Our customers are satisfied with the quality of our services and the value we provide. We are confident that our focus on customer service will continue to be a key factor in our success in the future.

The business units of the company are Data Management Services (DMS), License and Implementation Services (LIS), and Data Engineering Services (DES). Each business unit is focused on providing a full range of services to our customers. We are confident that our focus on customer service will continue to be a key factor in our success in the future.

Financial Results: The company's financial results for 1993 were strong. Revenue increased by 15% over 1992, and net income increased by 20%. This was due to a combination of factors, including increased sales and improved operating margins. We are confident that our focus on customer service will continue to be a key factor in our success in the future.

The company's financial results for 1993 were strong. Revenue increased by 15% over 1992, and net income increased by 20%. This was due to a combination of factors, including increased sales and improved operating margins. We are confident that our focus on customer service will continue to be a key factor in our success in the future.

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This included opening an office in Austin, Texas, to supplement our data management capabilities in Texas. Currently, it has included support for an estimated total of 40,000 telephone records and 17,000 survey records. There are between 11 and 12 million records in Texas, and studies representing more than 10 million have completed their records for SCC. The Austin office has transferred more than three million records and expects to complete the transfer of the initial six million records by the end of the year. We are working toward gaining management of the remaining six million by the end of the year. Therefore, the success of our investment is significant.

In addition to the strategic initiatives in each business unit, the DMS and LIS business units teamed up to create new services, the first of which is our Emergency Warning and Evacuation (EWE) service. EWE performs high volume nationwide telephone calling to targeted areas warning citizens of impending danger. By the end of 1993, we had completed testing of the product and signed a contract with the state of Texas to provide the product under the name Emergency Preparedness Network (EPN). Several customers are now live on this product, and we are in contact with several other jurisdictions.

We made a strategic decision going into 1993 to focus our business on the data management services model and not the traditional telephone services model. As a result, our revenue from licenses and implementation services increased by about \$5 million. We remain committed to the recurring and long-term nature of our contracts under the services model. However, we are pursuing other business opportunities, such as in international markets, as we grow forward.

Investment Strategy and Growth: SCC is the undisputed leader in the delivery of state-of-the-art information management services and public safety agencies—as proven by the use of wireless devices is growing at a phenomenal rate. Our customers for high level call your needs from your PC—our year-to-date 1993 sales have increased 15% and our technology has opened the door to the development of applications and services previously possible, and they tell us that 9-1-1 challenges that represent significant opportunities for SCC.

One such challenge has to do with the 9-1-1 system and the ability to provide a single point of contact. A national push to move to a single point of contact for 9-1-1 calls and to route the caller's call to the appropriate answering point. One of SCC's database services and working relationships with the LECS, CLICS, wireless carriers and public safety agencies are in a unique position to be the backbone for all 9-1-1 call routing and call back and recovery of a national 9-1-1. SCC will continue to be a key player in this opportunity. Our 2000 strategy calls for investment of about \$10 million in the market, in marketing and implementation necessary to create the next generation of 9-1-1 supporting infrastructure, as well as opening the door to broad use of new applications and services.

We're excited about the progress we've made and the opportunity that lies ahead. SCC has the talent, technology and experience necessary to take public safety information into the 21st Century. We have the data, the people, the information needed to deliver the service. Keeping that in mind, SCC will continue to revolutionize the way 9-1-1 is done.

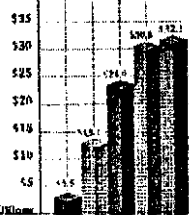
I thank you for your support and encourage you to continue to support SCC's growth and success.

George K. Hirsch

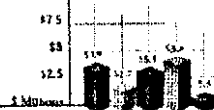
George K. Hirsch,
President and Chief Executive Officer

1993
1992
1991
1990
1989

Annual Revenue from
Data Management Services



Annual Revenue from
Licenses and
Implementation Services



Subscribers by
Business Unit

